

Cliffs of Moher Visitor Experience



Public Admission

Adult	€6.00
Child under 16	FREE*
Senior	€4.50
Student	€4.50
Disabled	€4.50
Group Rate	€4.00

*Children are free when accompanied by a parent/guardian to a maximum of 4 children. Trade customers are charged at the trade rate for children 4 years or older.

General Admission

The admission fee applies per person and includes the following:

- Access to the Visitor Centre building including toilets, tourist information, the Cliffs Exhibition, Puffin's Nest café, Cliffs View Café, Gift Shop, the Cliffs of Moher official merchandise shop, Ranger Information point on the ground floor of O'Brien's Tower, picnic area, craft workers street and add temporary exhibits, meditation room and first aid room.
- A comprehensive visitor information leaflet including site map available in multiple languages.
- Free audio guide free to download on smartphone or tablet.
- Extensive cliff edge facilities including over 750 meters of Cliff edge paths, steps, seated areas, picnic areas and raised viewing platforms providing vantage points of the seabird colonies on Goat Island and other sections of the cliff edge. Access to the Cliffs of Moher coastal trailhead.
- Visitor management from Cliffs of Moher staff on the Cliff edge, the coach park, the concourse and the public car park.
- Staff on-site provide safety, conservation and visitor information including directions and assistance. Staff on patrol at the cliff edge can provide visitors with information on where best to view seabirds and marine mammals and other views such as the Aileen's surfing wave, the Aran Islands etc. as well as information on the geology, wildlife, history and conservation of the Cliffs of Moher. The Cliffs of Moher staff are also involved in ensuring that the conservation provisions of the Wildlife Act and the Cliffs of Moher Special Protected Area are communicated to visitors.
- A contribution towards the conservation of the Cliffs of Moher Special Protected Area.
- Parking for the vehicle and assistance in the car park/coach park.
- Special designated parking area for vehicles with disabled permits close to the visitor centre and in the main car park. Assistance from ground staff can be provided if required.
- First aid facilities including a fully equipped first aid room with nationally certified first aiders available daily.
- The visitor centre building is fully accessible; the main cliff viewing area is accessible by wheelchair. Wheelchairs are available on loan to visitors. Large print visitor on-site information leaflet and map and a text version of voiced video in the exhibition are available at reception including Braille, HTML Plain Text, Easy to Read and sign language. Interpreters are available by advance request. Please note that O'Brien's Tower is not wheelchair accessible.
- Free customer WI-FI is provided throughout the visitor centre and in outdoor areas including at O'Brien's Tower.

Group Rates

Group Rate (Less than 10 people and unbooked groups)	€4.00 per person
Prebooked Trade Group Rate	€3.00* per person
Arriving before 11.00am & after 4.00pm	€2.00** per person

- *To qualify for the prebooked group rate a minimum of 10 is required.
Pre-booked groups of less than 10 people will be charged €4.00 per person
- **The Cliffs of Moher Visitor Experience provides a discounted rate for groups who visit outside of peak hours. This measure provides an advantage to groups staying in the local area and allows us to manage capacity at peak times.
- You need to pre-book your coach at least 24 hours in advance – this is extremely important, if you do not pre-book by the deadline you will be charged the standard Group Rate of €4.00 per person regardless of arrival time.

ALL COACHES WILL BE RECEIVED IN THE MAIN COACH PARK.

The admission fee applies per person and includes the following along with all of the visitor facilities described above:

- Coach parking in the coach park outside the visitor centre building.
- Coach meet & greet with ticket delivery (prebooking required), drop off, pick up and assisted coach parking.
- Admission includes entry to the award winning Cliffs Exhibition which was upgraded in 2014 & 2015 with temporary exhibits.
- Students of all ages will be charged the group rates; **children under 4 will be admitted for FREE.**
- Payment at the Reception Desk within the visitor centre by cash, company cheque or credit card. Credit account for payment by voucher can be made available subject to standard credit terms.
- Driver meal vouchers redeemable in both cafes on a special drivers rate menu according to time of arrival
 - **Snack/Lunch voucher x 2** for 15+ passengers
 - **Snack/Lunch voucher x 1** for under 15 passengers
 - **No snack vouchers for groups of less than 8**

Taxis

Public pricing applies to taxi driven visitors. The driver is permitted to drop off and collect visitors for FREE. The driver should go to the main car park for drop off through the kiosks.

Bookings & Operations

Company signed customer agreement forms accept the terms and conditions of the published Trade Rates.

All trade customers are required to sign a customer agreement form in advance to secure rates for the year and secure bookings. No bookings will be accepted unless a customer agreement is in place.

Vouchers must be signed on the day of arrival and must contain the booking reference number; vouchers will not be accepted without a credit account.

A company can only be invoiced when a credit account has been set up; for a credit application, contact bookings@cliffsofmoher.ie

Trade admission rates do not apply to the public.

Bookings should be sent in advance to bookings@cliffsofmoher.ie or +353 65 7086146 using the Cliffs of Moher booking form. Where the form is not used please provide the following information: visitor numbers, date, time of arrival, number of guides, coach carrier, nationality of the group, method of payment and any special requirements. We do not take bookings for parties of less than 10 PAX with the exception of guided tours or a booking for the Cliffs View Café for the months including October- March.

Peak and Off Peak Times

The coach park has limited capacity; in peak season prebooked groups will be given priority. From April through to September for maximum comfort and to avoid the crowds, groups are advised to visit outside of the busiest period from 11.00am - 4.00pm. If the Cliffs of Moher is at visitor capacity, no additional business will be accepted.

All parties of less than 10 are required to park in the adjoining carpark across the road from the Visitor Centre.

Where the booked time of arrival or numbers in the party have changed, please instruct the driver to call ahead with correct numbers and times. If the driver does not call ahead they may have to wait for tickets and may be diverted to the overflow coach park across the road.

Admission should be paid collectively by the driver or tour leader not by the individuals. If the visitors pay individually, public pricing applies.

A maximum of 4 guides or 4 teachers go free with group bookings. Guides and teachers over and above the maximum will be charged at normal rates.

The Cliffs of Moher Visitor Experience reserves the right to withdraw or refuse the driver voucher scheme on an individual basis or on a company basis.

A Code of Conduct applies for group and trade visits to the Cliffs of Moher Visitor Experience and is circulated with rates; it is understood that the code is read and accepted when a booking is made.

The Cliffs of Moher Visitor Experience is committed to delivering a world class visitor experience; if the customer service you encounter falls below expectations, please contact the Operations Manager on the day or alternatively advise in writing to info@cliffsofmoher.ie or by post to Customer Service Department, Cliffs of Moher Visitor Experience, Liscannor, Co. Clare, Ireland.

The Visitor Centre opens daily at 9.00am. Closing time varies throughout the year with the centre open till 9.00pm in July & the first half of August. The Visitor Centre is closed from 24th- 26th December. All other closures due to a Met Eireann weather warning will be advertised on the Cliffs of Moher website. Trade Customers are advised to phone ahead of their visit to the Cliffs in the event of a weather warning.

O'Brien's Tower

Built in 1835 by Cornelius O'Brien the tower offers the best photo opportunity of the Cliffs of Moher.

To visit the tower one must climb the spiral staircases to the roof top viewing area.

Please note that the spiral staircases are narrow and may not be suitable for all visitors.

The tower may close in severe weather conditions or for operational reasons. Opening hours vary.

The admission rate is to access the first floor exhibition and the panoramic viewing area on the rooftop and includes an information leaflet on the history of O'Brien's Tower.

The ground floor area contains a Rangers Information station that includes information on the weather & tides as well as seabirds and wildlife that can be seen at the cliffs. There is no charge to visit the ground floor.

Groups can be booked for O'Brien's Tower in 2017/2018 and are subject to availability.

The maximum capacity of the tower is 30 persons.

Private bookings of O'Brien's Tower are available. Please contact bookings@cliffsofmoher.ie with the details of your requirements.



PUBLIC RATES	
* Adult	€2.00
* Child	€1.00

No concessions available

Cliffs View Café

- The Cliffs View Café located on the first floor of the visitor centre boasts spectacular views of the Cliffs of Moher and Liscannor Bay.
- Competitive trade rates are available for advance bookings from Oct- March only; a selection of menus are available. To request menus contact bookings@cliffsofmoher.ie
- Breakfast/Morning Tea/ Afternoon Tea/VIP/Special Occasion group bookings will be accepted for groups on a year round basis. To make café bookings contact bookings@cliffsofmoher.ie or call 065 7086145
- Lunch booking restrictions apply in peak periods (11.00pm – 3.00pm) between April and September.
- We cater for special dietary requirements including vegetarian, dairy free and gluten free options.
- Unreserved seating

