

# Inside the Visitor Centre Building - Ground Floor

When you enter the visitor centre the first place you will find yourself is the main reception area. On entering the building visitors should give time to adjust their eyes as it is often darker inside the building than outside, especially on a sunny day. This is because the visitor centre building is underground and there is little natural light. You should also be aware that the floor throughout the building is made of the local stone - Liscannor slate - and the surface is naturally uneven. This can make it a little bit more bumpy than usual for a wheelchair user.

On the ground floor are the Gift Shop, the Puffins Nest Café, the toilets, the Cliffs Exhibition, the Reception desk, the First Aid Room and the stairs and lift to the First Floor.



It is darker inside the visitor reception area than outside. Let your eyes adjust.



The Puffins Nest café serves snacks, teas, coffees, soup, sandwiches & ice-cream.



The corridor to the toilets.

## Reception Desk

This is the main contact point of the visitor centre. All bookings and enquiries come through to here and tickets and payments for groups are processed.

Customer Service Agents at Reception make public announcements, handle first aid assistance, lend out wheelchairs and provide all sorts of general assistance to our visitors. Hearing aid loops are in operation at the Reception Desk and we have a supply of large print brochures here. Please come to the Reception Desk for any assistance you may need while at the visitor centre.



## Main Gift Shop



The main gift shop for the visitor centre is run by Shannon Heritage. It is a large gift shop with lots of space for movement. They sell all sorts of souvenir items from books to postcards, clothing to jewellery, postcards to toys as well as locally produced chocolate, jam, wine and other foods. There is an ATM in the gift shop on the left. You can also find a Tourist Information & Accommodation office in the shop where you can make accommodation enquiries and bookings.